**Rammohan Katta**

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**Objective:**

Seeking a position with a progressive organization leading to innovation and challenging advancements in application development and In a professional work environment where my full potential will be explored and make most of my cogent academic and professional experience.

**Professional Summary:**

* **3.1** years of experience in analysis, design and development of client/server, web based and 3-tier application.
* Technical Expertise in **.Net Framework, Asp.Net, ADO.Net, DevExpress Controls, Ajax, HTML, JavaScript, Jquery and Database Concepts at SQL Server** Versions with strong hands-on experience in:
* Good experience in **SQL Server AND MySQL** server database development.
* Extensive Experience on scripting languages like **JavaScript**, **JQuery**.
* Used **Windows Services** and **LINQ**.
* Experienced in design and development of application interfaces using web services.
* Good experience in coordinating and working with developers and End Users in Team based environment.
* Good Communication and Inter-personal skills, flexible and Versatile to new environments, self-motivated a good team player.
* Having good knowledge in Creating Database and Stored Procedure in **SQL**.
* Good knowledge in **Bootstrap** for **responsive web design**, **HTML5** and **CSS3** for rich application user interface.
* Experienced in Installation of Application in client environment, maintenance and support.
* Expert in debugging an application using the debugging tools provided by the Visual Studio. Net.
* Good Experience in Software Development Methodologies.
* Knowledge on **ASP.NET MVC.**
* Knowledge on **Web API**.
* Experienced with build systems and concepts (**TFS**).
* Ability to work on deadlines and schedule deliverables.

**Experience:**

* Currently working in Infosys limited as a Senior Systems Engineer from Sep-2019 to till date.
* Worked in **GoldCRM Consulting LLC.** as **Software Engineer** from **Jul-2018** to Aug-2019.

**Technical Skills:**

* Microsoft Technologies : ASP.NET, ADO.NET, ASP.NET MVC, DevExpress, Web Services and Windows Services.
* Client Side Scriptings : Javascript, Jquery, Ajax.
* Languages : C#.NET.
* RDBMS : SQL Server and My SQL.
* XML Related Technologies : XML, SOAP.
* Development Tools : VisualStudio 2015.
* Application Servers : IIS.
* Version Control : TFS and SVN.
* Applications Tools : SQL Management Studio.

**Project #1**

PROJECT NAME : CITI.

CLIENTS : CITI Bank(NAM Region).

SOLUTION ENVIRONMENT : Asp.net, C#,SQL, IIS, Ciphers, Registries, Certificates

installations on server's, AppPools,Windows Services,

Service Now,

linux, CAS and WAIS and Selenium Tool.

ROLE : Senior Systems Engineer.

**Brief Description :**

we will trouble shoot the server based issues. We are using Service Now for managing the tickets (Incident, request and change task) which will be raised by users (dev team or production support team) so based on those tickets we trouble shoot the issues and update the changes on server's.

**ShipEX :**

When the customer requested for the check book then the vendor will gather customer address details and they will use this shipex application then generate the invoice type of label to send the courier for example: check books, due bills, etc. to customers.

**Project #2**

* PROJECT NAME : Voice mail Manager, Caller ID.
* CLIENTS : Commercial Products in VoIP Tools.
* SOLUTION ENVIRONMENT : C#.Net, DevExpress Controls, JavaScript , Sql Server,Asp.Net and Windows Services.
* ROLE : Software Engineer

**Brief Description :**

These all are **products of 3CXPhone for VoIP Providers – Free Soft phone for Windows.**

3CXPhone for VoIP Providers on Windows is a free soft phone that you can use to make and receive VoIP phone calls from your PC. The advantage of using 3CXPhone for VoIP Providers is that you can leverage low cost or free VoIP calls.

The Products Which Post Call Surveyor, 911 Notifier, Voice mail Manager under those requirements design for required clients.

**Product1: 3CX Caller ID**

**Description:**

3CX Caller ID temporarily changes your extension’s outbound caller ID number. This 3CX add-on makes it simple for your call center agents to select the desired caller ID number, before placing a call. The selected caller ID may represent a specific organization, or geographical region. Regardless of the purpose, you have complete control over your outbound caller ID number. For example, if your call center makes calls in behalf of a specific organization, the agent’s outbound Caller ID will reflect the phone number of the selected organization. Alternatively, if calling customers in a specific geographical region, you can ensure your caller ID matches the region of the customer.

**Product2: 3CX Voice Mail Manager**

**Description:**

With 3CX Voicemail Manager you can automatically forward voicemails to distribution groups, monitor specific extension group to escalate unheard voicemails to the designated email addresses, receive text transcriptions of your voicemails, archive (compress) voicemails, filter voicemails using the built-in query manager and access your voicemails remotely using a simple web portal.

**Responsibilities:**

* Development of C#.Net Application with a mix of GUI and server-side development.
* Understanding the client’s requirements and analyzing to build rich GUI.
* Used CRUD operations, Joins and stored procedures for retrieving the User details and the event information from the SQL server.
* Used Cascading Style Sheets to attain uniformity through all pages designed.
* Involved in designing and developing web pages using a combination of HTML, CSS, JQuery and JavaScript.
* Ensure timely resolution of issues (technical, functional or team related), also Involved in Unit testing, debugging, documentation.

**Education:**

Msc in Sri Venkateswara University (SVU), Tirupati in the year of 2015 with 70%.

Bsc(Comp) in Krishna Chaitanya Degree College, Nellore in the year of 2013 with 75%.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.